

# EasyLife 365 Collaboration

 Microsoft 365 certified app

sfb Higher Technical College for  
Technology and Management  
Secures and Scales Its Digital  
Learning Environment with  
EasyLife 365 Collaboration



The Success Story

How we defeated  
the Chaos Monster

# Company Overview

**sfb Higher Technical College for Technology and Management** is one of the largest higher technical colleges in Switzerland. With ten locations, it offers practice oriented, in service education in technology and economics and has been doing so for more than 50 years. By consistently aligning its programs with the needs of industry, sfb prepares graduates for the complex realities of professional life and is known for high quality standards. As a non profit organization supported by social partners in the MEM industry, sfb focuses on innovative professional education while operating with limited resources.

## Location

Switzerland

## Industry

Education

[sfb.ch](https://sfb.ch)

# Solution Overview

## Problem Solved

sfb needed a secure and compliant way to govern a fast growing Microsoft 365 based learning environment without adding heavy manual workload.

## Solution

EasyLife 365 Collaboration

## Enabling Partner

Swiss IT Professional AG | [sitp.ch](https://sitp.ch)

## M365 Products

- Microsoft Teams
- SharePoint
- Outlook & Exchange
- Entra ID (Azure AD)

## Impact Summary

- Number of teams involved: +2000
- Number of guest accounts involved: Limited
- Number of total users impacted: +2000
- Key departments or roles involved: IT and External Development Partner



**sfb** runs a highly integrated, solution agnostic digital learning environment on Microsoft 365. As adoption accelerated, the institution needed to ensure strong quality and security standards across a very large Teams and SharePoint landscape, without losing the flexibility teachers require or stretching limited NPO resources.

## Challenges

sfb's learning environment includes **more than 1,500 Teams for modules and classes**, more than **2,000 students**, and around **500 teachers**. This scale made consistent structure and governance critical. Key challenges included:

- **Secure, compliant learning spaces at scale:** Providing secure and compliant learning spaces while the number of Teams and SharePoint sites grows rapidly, without increasing the risk of data leaks.
- **Best of breed plus automation pressure:** With a best-of-breed strategy and a strong focus on automation, it was difficult to find an effective yet affordable solution for Microsoft 365 management, compliance requirements, and templating that also stayed open to individual integrations.
- **Avoiding long term complexity:** Preventing an over complex, unmanageable architecture that would tie up more resources than digitalization could ever free, especially since manual governance was not realistic for sfb.

## Solution

Together with **Swiss IT Professional**, **sfb implemented EasyLife 365 Collaboration** to bring governance and transparency into its learning environment. The goal was to keep Teams and SharePoint flexible for educational use, while enforcing consistent security and compliance standards automatically.

With EasyLife 365 Collaboration in place, sfb now uses a broad set of governance capabilities, including:

- **Template based provisioning for courses:** Teams and SharePoint sites are created through EasyLife 365 Collaboration templates with naming rules, required data, and predefined settings that fit teaching scenarios.
- **Policies for ownership and usage confirmations:** EasyLife 365 Collaboration automatically prompts owners to confirm that a learning space is still active and needed, keeping the environment purposeful.
- **Access reviews:** Owners are regularly asked to review and confirm membership and permissions, ensuring the right people have access at the right time.
- **Automated cleanup:** Inactive spaces or unconfirmed resources are archived or removed based on policy, preventing long term sprawl.
- **Controlled guest access:** Guest accounts and invitations follow EasyLife 365 Collaboration guest templates and policies, helping sfb keep external collaboration minimal, compliant, and aligned with its security boundaries.

## Results

Now sfb enjoys a highly automated Microsoft 365 learning platform that stays manageable, secure, and cost efficient, even with limited resources and continuous growth.

- **Secure growth without added admin load:** Nearly 2,000 Teams can expand further while lifecycle governance, confirmations, and cleanup run automatically. IT no longer needs to police structures manually.
- **Uniform learning space quality across all courses:** Template based creation ensures every new course Team follows the same structure and settings, making navigation easier for students and reducing setup friction for teachers.
- **Reduced risky configurations and guest usage:** Clear rules for access and security, enforced through templates and policies, significantly lowered edge case setups and kept external access in a controlled, minimal range.
- **Clear cost and time savings:** sfb avoided building custom governance logic for provisioning and lifecycle control, **saving over 15,000 CHF** and about **a month of development time**.
- **Positive stakeholder feedback:** Internal users provided positive feedback and reported on the ease of creating Teams, as well as the ability to pre-provision features for different teaching scenarios. The external development partner also praised EasyLife 365 for its strong support during development. In addition, the client appreciated EasyLife 365's proactive support approach in identifying and addressing technical problems early.

“ If you administer M365, EasyLife 365 is a must have solution that really deserves its name. Built by IT professionals for IT professionals, it focuses on useful management, templating, and compliance features, as well as good customer service, instead of glossy marketing material and pushy sales staff. Clear recommendation. ”

**Nicolas Kaufmann, Head of IT & Member of the Executive Board sfb Higher Technical College for Technology and Management**



## SwissITP

Swiss IT Professional AG is a Swiss partner for future proof IT solutions. The company supports organizations end to end, from consulting through to operations, with its managed services. Its portfolio includes powerful cloud solutions, modern workplaces, secure applications, as well as comprehensive security and support services.

## E EasyLife 365

EasyLife 365 helps IT teams keep Microsoft 365 clean, secure, and under control by letting users manage their own assets like Teams, Guests, and mailboxes.



## Looking for a place to create Chaos!

EasyLife 365 helps IT teams keep Microsoft 365 clean, secure, and under control by letting users manage their own assets like Teams, Guests, and mailboxes. Admins set the rules, and EasyLife 365 guides users to stay compliant and secure, without overloading IT.

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