

EasyLife 365 Collaboration

 Microsoft 365 certified app

Katholische Stiftungshochschule
München Enables Secure and
Scalable Collaboration with
EasyLife 365 Collaboration



Katholische
Stiftungshochschule
München
University of Applied Sciences

The Success Story

How we defeated
the Chaos Monster

Company Overview

Katholische Stiftungshochschule München is a higher education institution specializing in social sciences, education, and related disciplines. With a strong focus on academic excellence and social responsibility, the university prepares students for careers in fields that have a direct impact on society.

As part of its ongoing digital transformation, the university relies on Microsoft 365 to support collaboration, communication, and learning across its academic and administrative environments. With approximately 3,000 users, including students, faculty, and staff, the institution manages a dynamic and continuously evolving digital workspace.

Location

Germany

Industry

Education

ksh-muenchen.de

Solution Overview

Problem Solved

Katholische Stiftungshochschule München needed a way to reduce IT workload while enabling secure, scalable collaboration and enforcing governance across Microsoft 365.

Solution

EasyLife 365 Collaboration

Enabling Partner

blu Systems | thebluexperience.de

M365 Products

- Microsoft Teams

Impact Summary

- Number of teams involved: +130
- Number of guest accounts involved: +200
- Number of total users impacted: +3000



Katholische Stiftungshochschule München runs a growing digital collaboration environment based on Microsoft 365. As usage increased across students and staff, the institution faced major challenges in maintaining control, security, and efficiency.

Challenges

Katholische Stiftungshochschule München collaboration environment includes **more than 100 teams** more than **200 guest accounts**, and over **3000 users**. This scale made consistent structure and governance critical. Key challenges included:

- **Lack of self-service and high IT workload:** There was no way for students and staff to create or manage Teams independently. All provisioning and administration had to be handled by IT, creating a bottleneck and increasing operational effort.
- **Missing governance and lifecycle management:** Team owners could modify their Teams freely without defined rules, and there was no structured review process for memberships or permissions. This led to inconsistent setups and governance gaps.
- **Uncontrolled guest access and inactive resources:** Managing guest users was complex, with no automated way to identify or remove inactive guests. This increased security risks and led to unused or outdated access remaining in the system.
- **Risk of unmanaged environments and shadow IT:** Without proper governance, unused Teams accumulated, ownership was unclear when employees left, and users increasingly sought alternative tools outside IT control.

Solution

Together with **blu Systems**, **Katholische Stiftungshochschule München** implemented **EasyLife 365 Collaboration**, along with additional EasyLife 365 solutions, to introduce structured governance, automation, and self-service capabilities. Key capabilities introduced:

- **Self-service provisioning for Teams:** Students and employees can now create and manage Teams independently within predefined governance rules, significantly reducing IT workload.
- **Automated lifecycle and guest management:** Inactive Teams and guest accounts are regularly reviewed and cleaned up, ensuring a secure and up-to-date environment.
- **Governance through policies and reviews:** Ownership, membership, and permissions are continuously validated through automated processes, increasing accountability among users.

Results

With EasyLife 365 Collaboration in place, Katholische Stiftungshochschule München now benefits from a structured, secure, and user-driven collaboration environment.

- **Empowered users through self-service:** Students and employees can manage their own Teams, increasing adoption and reducing reliance on IT.
- **Reduced IT workload:** IT services are simplified, allowing teams to focus on higher-value tasks instead of manual provisioning and maintenance.
- **Improved security and compliance:** Automated cleanup of inactive members and Teams ensures a continuously secure environment.
- **Increased accountability and ownership:** Users take responsibility for their Teams, supported by reminders and governance processes.

“ The use of EasyLife 365 has led to greater acceptance and use of Teams, especially among our students. This prevents them from seeking and finding their own solutions that don't meet IT requirements. This also ensures that only approved products are used by employees who pose a particularly high risk to the infrastructure. ”

**Carsten Erley, Head of IT and CIO,
Katholische Stiftungshochschule
München**



Katholische
Stiftungshochschule
München
University of Applied Sciences



blu Systems GmbH is a German partner for innovative IT solutions. The company supports organizations end to end, from consulting through to implementation and operations. Its portfolio includes cloud solutions, IT service management, security and compliance, as well as infrastructure and automation services.



EasyLife 365 helps IT teams keep Microsoft 365 clean, secure, and under control by letting users manage their own assets like Teams, Guests, and mailboxes.



Looking for a place to create Chaos!

EasyLife 365 helps IT teams keep Microsoft 365 clean, secure, and under control by letting users manage their own assets like Teams, Guests, and mailboxes. Admins set the rules, and EasyLife 365 guides users to stay compliant and secure, without overloading IT.

 easylife365.cloud

 [EasyLife 365](https://www.linkedin.com/company/easylife365)

 [easylife365ag](https://www.youtube.com/easylife365ag)

Discover More

 [EasyLife 365 Identity](#)

 [EasyLife 365 Mail](#)

 [EasyMeet 365](#)